02-27-2020 Alert 2020-007



## **TMX Production Alert**

## **TMX PRODUCTION ALERT - Update #5**

Clients are currently unable to enter, modify or cancel open orders on TSX, TSXV and Alpha. TMX continues to investigate the problem with order entry. Prior to re-opening, we will provide sufficient time in a pre-open state for Participants to manage their orders.

Updates will continue to be provided on the Incident Information Update Bridge

BRIDGE DETAILS: Toll Free: 1-888-402-9166; Local: 416-933-8665

**MEETING CODE: 8694845#** 

The bridge is one-way communication: If you need to inquire about the status of an order or confirm an execution, please contact TSX Trading Services at 416-947-4357